



Tel: 01452 674 010
Email: enquiries@loopscorpio.net

Broadband Service Contract

Please complete all 4 sections clearly
(including email and password for Portal
Access) and return to us by post/email

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New Service Request
Loop Scorpio Ltd
Eastgate House
121-131 Eastgate Street
Gloucester, GL1 1PX

1

Name

Telephone (fixed)

Company (if applicable)

Telephone (mobile)

Billing Address

Post Code

Note: The information below will be used to set up your Customer Portal account. **PLEASE** write **VERY** clearly.

Email

Initial Password

Please make sure the password is not anything obvious. It should include at least 2 capitals, 2 lower case & 2 numbers

Note: Invoices will be uploaded onto the Customer Portal when issued. You will also be sent a confirmation email notifying you of this. You can logon to change the password and add a more user friendly login name later should you wish.

2

Installation Address (if different from above)

Any requests on location of aerial(s), cabling and equipment

Note: We will try to meet reasonable requests regarding installation, but for technical, operational and cost reasons cannot guarantee to do so

3 Service Tier Required (Standard Installation Cost is £49.00)
Prices below are from 1 May 2017, current prices will apply up to that date

Supa Lite £10.75pm Lite £17.00pm Lite Plus £22.50pm Regular £32.50pm

Note: Prices quoted are for standard installation and are available subject to survey. Loop Scorpio Ltd reserves the right to quote a higher amount in exceptional circumstances. In such cases, customers would **not** be bound by this contract should they choose to decline the higher charge.

VoIP + £1.80pm Area Code (eg 01452/01531 etc) Port Existing Number? £15 one off charge

4 Confirmation

Please sign to accept this contract and to confirm the following

- I am either the owner of the property, or confirm that I have formally received the necessary permission for installation from the owner/landlord of the property
- I have a mains socket no more than 2 metres from the requested location of the equipment
- I have read and agree to be bound by the Broadband Service terms & conditions (and, if applicable, Access Node Supplemental terms & conditions) and acceptable use policy as may be updated from time to time (current versions available at www.loopscorpio.net)
- Any VoIP service requires the underlying broadband to be powered and working

Signature Date

A Broadband Service provided by Loop Scorpio Ltd

Registered in England and Wales No 04276655; Registered office: 6 Worcester Rd, Ledbury, HR8 1PL; VAT No.: 783 2708 10

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